

Chisholm Medical Centre Fee Policy Effective 3rd April 2023

- We are making some changes to our billing policy with the introduction of a low Gap fee for patients **aged 16 and above** who do not hold a concession card.
- While this means we are introducing mixed billing, our Gap fee will remain low, at about half the recommended Australian Medical Association fee
- Standard appointments will cost \$65 (\$25.25 gap), Long Appointments will be charged \$110 (\$33.05 gap) during standard business hours Monday up to 5:30 pm to Saturday up to 1:00 pm
- Bulkbilling is still available for children under the age of 16, DVA Gold card holders and patients with concession cards for most Medicare eligible services during business hours.
- Out-of-pocket gap fee apply for all patients for services provided afterhours (weekdays from 5:30 pm, Saturday from 1:00 pm and whole day on public holidays)
- Private Fees will still apply for all procedures such as skin excisions, ear syringe, iron infusion, Implanon insertions, etc
- Some services such as certain eligible health assessments, chronic disease care plans and their reviews, will still be bulk billed for all
- Covid and Flu vaccinations visits will continue to be bulkbilled provided no additional consultation takes place. Patients who are not eligible for the government free flu shot will be charged a private flu fee, but no consultation fee if only attending for the flu shot.
- Our fees have been carefully considered and designed to remain affordable while enabling us to meet the rising cost of delivering quality healthcare to you.
- Our allied health (i.e physio, dietitian) service fees will remain the same.
- **The same fee structure applies for Telehealth as well as face to face consultations**

What does this mean?

Bulkbilling

This is available for most Medicare eligible services for all patients with Medicare cards who are under the age of 16 or hold a DVA Gold card or a valid commonwealth concession card.

The following services are not bulk billed:

- Wound dressings or removal of stitches unless following a procedure performed by one of our GPs
- Employment medicals/Pre-employment clearance
- Any procedure such as Ear syringe, removal of moles or bumps, Implanon insertion and/or removal, Iron infusion/Injection, etc
- Procedure fees will be discussed with you prior to scheduling a procedure appointment
- Medical reports

Afterhours Services

Services provided after hours (After 5:30 pm on weekdays) or on weekends or public holidays are privately billed resulting in an out-of-pocket gap fee.

A reduced concession fee applies for the following patients:

- Children under the age of 16
- Concession card holders
- DVA Gold card holders

Patients without a Medicare card

- These will be privately billed (at the same rate as adult Medicare patients with no concession card) and have to pay on the day
- Overseas students or visitor's health cover holders over the age of 16 will be charged the same fee as patients with Medicare cards and no concession cards. This will result in a Gap fee of \$25.25 for standard consultations during our normal business hours. Long consultations will attract a slightly high Gap fee
- Services provided afterhours or procedures will be charged at the same private fee as for patients with Medicare cards.

Non-Medicare eligible services

The following will be charged privately and not attract any Medicare rebate

- Third party insurance and worker's compensation related visits
- Commercial driver's medicals
- Pre-employment and periodic employment medicals, etc
- Medical reports

If third party details and/or WC claim number aren't available, fees will be billed to the patient and must be paid on the day.

- Fees for all doctors for most common items are detailed on the following pages.
- All flu, Covid and childhood immunisations will be bulk billed
- A cancellation fee of \$55 (incl GST) may be applied for non-attendance or where less than 4 hours' notice of cancellation is provided.
- Fees for allied health services such as physiotherapy or dietitian visits are not changing. These are available on our website
- Fees for procedures will be discussed with your doctor at the time of consultation.

Fee Summary

- Bulk billing will not be available for any appointments from 5:30 pm on weekdays, or at any time on Saturdays, Sundays or public holidays.
- Fees are payable at the time of consultation by cash, credit card or EFTPOS.
- For Telehealth appointments, you'll receive a call shortly before or after your appointment for payment

Regular Business hours consultations: Weekdays up to 5:30 pm, Saturday up to 1:00 pm	Approximately \$25 Gap fee for standard consultations and \$33 for long consultations including Telehealth consultations. Bulkbilling available for all children under the age of 16, concession card holders and DVA Gold card holders				
Consultation/Service type	Fee	Medicare rebate	Out of pocket	Concession fee where applicable	
Brief consultation: <5 min	\$45	\$18.20	\$26.80	B	
Standard Consultation: < 20 min	\$65	\$39.75	\$25.25	U	
Long consultation: 20-30 min	\$110	\$76.95	\$33.05	L	
Long Consultation: 30-40 min	\$120	\$76.95	\$43.05	K	
Prolonged consultation: >40 min	\$140	\$113.30	\$26.70		
Mental Health consultation: at least 20 min	\$110	\$75.80	\$34.20	B	
GP Mental Health care plan < 40 min	\$130	\$96.25	\$33.75	I	
GP mental Health care plan > 40 min	\$175	\$141.80	\$33.20	L	
GP Mental health care plan review	\$100	\$74.60	\$25.40	L	
Antenatal visit < 20 min	\$75	\$42.40	\$32.60	E	
Antenatal visit > 20 min	\$110	\$76.95	\$33.05	D	
Care plans (GP Management Plan and review, Team Care Arrangements and Review), Health Assessments (over 75, 45-49: pre-scheduled, ATSI HA)	Bulk Billed for all Medicare eligible patients				
Commercial Driver's Medical	\$160+GST	N/A	\$176	N/A	
Pregnancy test	\$25	\$8.65	\$16.35	N/A	
After hours Consultations: Weekdays from 5:30 pm	No bulkbilling Concession fees apply for eligible patients i.e children under 16, concession card holders, DVA gold card holders				
Consultation/Service type	Fee	Medicare rebate	Out of pocket	Concession fee where applicable	Out of Pocket

Brief consultation: <5 min	\$65	\$18.20	\$46.80	\$45	\$26.80
Standard Consultation: < 20 min	\$85	\$39.75	\$45.25	\$65	\$25.25
Long consultation: 20-30 min	\$130	\$76.95	\$49.25	\$110	\$29.25
Long Consultation: 30-40 min	\$140	\$76.95	\$62.05	\$120	\$44.25
Prolonged consultation: >40 min	\$160	\$113.30	\$46.70	\$140	\$26.70
Mental Health consultation: at least 20 min	\$130	\$75.80	\$54.20	\$110	\$34.20
GP Mental Health care plan < 40 min	\$145	\$96.25	\$48.75	\$125	\$28.75
GP mental Health care plan review > 40 min	\$190	\$141.80	\$48.20	\$170	\$28.20
GP Mental health care plan review	\$125	\$74.60	\$50.40	\$105	\$30.40
Antenatal visit < 20 min	\$100	\$42.40	\$58.50	\$80	\$38.50
Antenatal visit > 20 min	\$130	\$75.75	\$49.25	\$105	\$29.25
Care plans (GP Management Plan and review, Team Care Arrangements and Review), Health Assessments	Bulk Billed for all Medicare eligible patients				
Commercial Driver's Medical	\$160+GST	None	\$176	N/A	N/A
Pregnancy test	\$25	\$8.65	\$16.35	\$25	\$16.35
After hours Consultations: Saturday after 1:00 pm, any time on Sundays or public holidays	A slightly higher fee applies. No bulk billing available				
Brief consultation: <5 min	\$80	\$30.65	\$49.35	\$60	\$29.35
Standard Consultation: < 20 min	\$100	\$51	\$49	\$80	\$29
Long consultation: 20-30 min	\$135	\$87.40	\$47.60	\$115	\$27.60
Long Consultation: 30-40 min	\$150	\$87.40	\$62.60	\$130	\$42.60
Prolonged consultation: >40 min	\$170	\$122.55	\$47.45	\$150	\$27.45
Mental Health consultation: at least 20 min	\$135	\$74.60	\$60.40	\$115	\$40.40
GP Mental Health care plan < 40 min	\$150	\$94.75	\$55.25	\$130	\$35.25
GP mental Health care plan review > 40 min	\$200	\$139.55	\$60.45	\$180	\$40.45
GP Mental health care plan review	\$140	\$74.60	\$65.40	\$120	\$45.40
Antenatal visit < 20 min	\$110	\$51	\$59	\$90	\$39
Antenatal visit > 20 min	\$135	\$87.40	\$47.60	\$115	\$27.60
Care plans (GP Management Plan and review, Team Care Arrangements and Review), Health Assessments	Bulk Billed for all Medicare eligible patients				

Commercial Driver's Medical	\$160 +GST	None	\$176	N/A	N/A
Pregnancy test	\$25	\$8.65	\$16.35	\$25	\$16.35

Treatment Room Services Provided by our Nurses.

- These are not bulk billed.
- All patients will be required to pay a fee for these services.

Treatments & tests provided by our nurses, (*includes brief GP review in procedure room)

Item	Practice fee	Out of Pocket	Concession Fee	Out of Pocket
Iron Infusion	\$250	\$173	\$225	\$148.0
Iron injection	\$200	\$123	\$180	\$103
Wound dressing with brief GP review	\$65	\$32	\$50	\$22
Wound dressing with standard GP review	\$85	\$32	\$65	\$22
Ear Syringe/Wax removal (May be higher if longer time required or performed by one of our GPs)	\$85	\$45	\$85	45
Spirometry: Diagnostic (excluding GP consultation fee where applicable)	\$85	\$48	\$65	28
Spirometry: Monitoring (excluding GP consultation fee where applicable)	\$45	\$27	\$45	27