

Chisholm Medical Centre Fee Policy Effective 01 February 2024

In order to continue to provide you with quality holistic and affordable healthcare, we have adjusted our fees slightly as follows

Consultation/Service type	Regular Business hours: Weekdays up to 5:30 pm, Saturday up to 1:00 pm Bulk-billing available for eligible patients			Afterhours: Weekdays from 5:30 pm No Bulk-billing available New reduced standard consult fees of \$70 for all			After hours: Saturday from 1:00 pm, whole day Sundays or public holidays No Bulk-billing available Concession fee applies for kids<16, Con card & DVA gold card holders Out of pocket costs are higher for Telehealth				
	Fee	Medicare rebate	Out of pocket	Fee	Medicare rebate	Out of pocket	Fee	Medicare rebate	Out of pocket	Con Cession Fee	Out of Pocket
Standard Consultation: < 20 min	\$70	\$41.40	\$28.60	\$70	\$41.40	\$28.60	\$100	\$53.90	\$46.10	\$85	\$31.10
Long consultation: 20-40 min	\$120	\$80.10	\$39.90	\$120	\$80.10	\$39.90	\$140	\$92.45	\$47.55	\$125	\$2.55
Prolonged consultation: >40 min	\$160	\$118	\$42.20	\$160	\$118	\$42.20	\$180	\$129.65	\$50.35	\$165	\$35.35
Mental Health consultation: =/> 20 min	\$120	\$78.95	\$41.05	\$120	\$78.95	\$41.05	\$140	\$78.95	\$61.05	\$125	\$46.05
GP Mental Health care plan < 40 min	\$140	\$100.20	\$39.80	\$140	\$100.20	\$39.80	\$140	\$100.20	\$39.80	\$125	\$24.80
GP mental Health care plan > 40 min	\$190	\$147.65	\$42.35	\$190	\$147.65	\$42.35	\$190	\$147.65	\$42.35	\$175	\$27.35
GP Mental health care plan review	\$120	\$78.95	\$41.05	\$120	\$78.95	\$41.05	\$120	\$78.95	\$41.05	\$105	\$26.05
Antenatal visit < 20 min	\$75	\$44.15	\$30.85	\$75	\$44.15	\$30.85	\$100	\$53.90	\$46.10	\$85	\$31.10
Antenatal visit > 20 min	\$120	\$80.10	\$39.90	\$120	\$80.10	\$39.90	\$140	\$92.45	\$47.55	\$125	\$32.55
Commercial Driver's Medical	\$187	N/A	\$187	\$187	N/A	\$187	\$187	N/A	\$187	\$187	\$187
Pregnancy test	\$20	8.65	\$11.35	\$20	8.65	\$11.35	\$25	8.65	\$16.35	\$20	11.35

- The same fee policy applies for Telehealth as well as face to face consultations.
- Fees are payable at the time of consultation by cash, credit card or EFTPOS.

- **For Telehealth appointments, you'll receive a call shortly before or after your appointment for payment.**

Bulkbilling

We will continue to Bulk-bill for all patients with Medicare cards who are under the age of 16 or hold a DVA Gold card or a valid commonwealth concession card for most Medicare eligible services during regular business hours.

Bulk billing will not be available for any appointments from 5:30 pm on weekdays, from 1:00 pm on Saturdays, or at any time on Sundays or public holidays.

The following services will be bulk billed for all patients at all time subjects to meeting Medicare eligibility:

- 75 years and over annual health assessments (once a year)
- 45-49 years health assessments (once only)
- Aboriginal & Torres strait Islander Health assessments (once a year)
- GP Management plan and/or Team care arrangement (once a year) for patients with chronic medical conditions
- Review of GP Management plan and/or Team care arrangement (once every 3-6 months)
- All free vaccinations including flu, Covid, childhood and adult government subsidised adult immunisations

The following services are not bulk billed:

- Wound dressings or removal of stitches unless following a procedure performed by one of our GPs
- Employment medicals/Pre-employment medical clearance
- Any procedure such as Ear syringe, removal of moles or bumps, Implanon insertion and/or removal, Iron infusion/Injection, etc - Procedure fees will be discussed with you prior to scheduling a procedure appointment
- Medical reports including (NDIS, Insurance, legal and Accident reports) – These attract no Medicare rebate

Afterhours Services

Weekday afterhours services will be charged at the same rate as during normal business hours for all patients including children and concession card holders resulting in an out-of-pocket gap fee except only for services listed above as bulk-billed for all patients.

Afterhours services from 1:00 pm on Saturday and on public holidays are also privately billed but reduced concession fees apply for the following patients:

- Children under the age of 16
- Concession card holders
- DVA Gold card holders

Patients without a Medicare card

- These will be privately billed (at the same rate as adult Medicare patients with no concession card) and have to pay on the day
- Overseas students or visitor's health cover holders over the age of 16 will be charged the same fee as patients with Medicare cards and no concession cards. This will result in a Gap fee of \$28.40 for standards consultations during our normal business hours. Long consultations will attract a slightly high Gap fee
- Services provided afterhours or procedures will be charged at the same private fee as for patients with Medicare cards.

Non-Medicare eligible services

The following will be charged privately and not attract any Medicare rebate

- Third party insurance and worker's compensation related visits
- Commercial driver's medicals
- Pre-employment and periodic employment medicals, etc
- Medical reports

If third party insurance and/or WC claim number details aren't available, fees will be billed to the patient and must be paid on the day.

- A cancellation fee of \$55 (incl GST) may be charged for non-attendance or where less than 4 hours' notice of cancellation is provided.
- Fees for allied health services such as physiotherapy or dietitian visits are not changing. These are available on our website
- Fees for procedures will be discussed with your doctor at the time of consultation. These are generally privately billed for all patients.